



OFFICE OF THE DIRECTOR,
DIRECTORATE OF FORENSICS SERVICES,
HIMACHAL PRADESH, SHIMLA HILLS, JUNGA, INDIA, 171218
Tel/Fax: 0177-2752521/27, email: sfs1-hp@nic.in

"Tender Notice"

No. FSL(CCPWC)/2018 - 2943

Dated: 25/05/2018

Director, Directorate of Forensics Services, Himachal Pradesh invites tenders in closed/sealed covers with wax/cello tape/ company seal under two bid systems from the reputed Indian/Foreign Manufacturers or Sole Authorized Dealers/Distributors/Agents for the supply of the following item(s):

Sr.No.	Items	Quantity	EMD (In Rs.)
1.	High End Forensic Workstation	04 No.	50,000/-
2.	Belkasoft Evidence Center	02 No.	50,000/-
3.	GOR GOYLE	02 No.	25,000/-
4.	Encase Forensic V.8 with Encase Mobile Investigator	01 No.	25,000/-
5.	X1 Social Discovery	02 No.	25,000/-
6.	GPS Forensic Tool Kit	01 No.	25,000/-
7.	Oxygen/Forensic Detective Mobile Edit	02 No.	50,000/-

Tender Document with complete terms & conditions, technical specifications etc. can be downloaded from DFS website <http://www.himachal.gov.in/home/forensics> and be deposited with tender fee along with the bid. Alternatively, the same can be obtained from this office against a request letter along with the non refundable & non-transferable tender fee of Rs. 500/- by Demand Draft in favour of Director, Directorate of Forensic Science, Shimla Hills, Junga. Last date of receipt of complete tender(s) is **Jun 18, 2018** upto 11:30 am (IST). The date of opening of technical bid(s) is **Jun 18, 2018** at 12.30 pm (IST) onwards in the presence of tenderers' who wish to be present.

(Director)

SCHEDULE-A

WHILE FILLING UP OF THIS SCHEDULE THE TENDERERS ARE REQUESTED TO GO THROUGH THE COLUMNS OF THE TENDER FORM CONDITIONS DETAILED THEREIN AND THE TERMS AND CONDITIONS OF THE NIT.

Tender Notice No. FSL(CCPWC.)/2018-2943

Dated: - 25-05-2018

Date and time of receipt of technical/financial Bids.

18.06.2018 upto 11.30 A.M.

Date and Time of opening of technical bids.

18.06.2018 at 12.30 P.M. (In the Office of the Director, Directorate of Forensics Services, HP, Junga.

Earnest Money.

As under:-

Sr.No.	Items	Quantity	EMD (In Rs.)
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Sr. No.	Name of Equipment.	Specification.
1.	High End Forensic Workstation	Page 25
2.	Belkasoft Evidence Center	Page 26
3.	GOR GOYLE	Page 27
4.	Encase Forensic V.8 with Encase Mobile Investigator	Page 28
5.	X1 Social Discovery	Page 29
6.	GPS Forensic Tool Kit	Page 30
7.	Oxygen/Forensic Detective Mobile Edit	Page 31

**DIRECTORATE OF FORENSICS SERVICES, HIMACHAL PRADESH,
SHIMLA HILLS, JUNGA.**

**TENDER DOCUMENT FOR OPEN/ GLOBAL TENDER
(TERMS & CONDITIONS INCLUDING INSTRUCTION TO BIDDERS AND
CONDITIONS OF CONTRACT)**

GENERAL: Quotations in closed cover under two bid systems are invited on behalf of the Director, Directorate of Forensic Science, Shimla Hills, Junga, Distt. Shimla from the reputed Indian and foreign manufacturer. **The offer/quotation must be strictly as per required specifications and the tender terms & conditions.**

ELIGIBILITY CRETERIA: *The Bidders should comply fully with the Technical Specifications in the tender document.*

Instructions to Bidders

- 1.1 Bids are invited, for and on behalf of Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga from established, reputed and experienced manufacturers or their authorized dealers/representatives for purchase of machinery and equipments for Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga as per the enclosed Technical Specifications. **(Annexure-A)**.
- 1.2 Bidders are requested to study the tender document and terms & conditions carefully. Submission of tender shall be deemed to have been done after careful study and examination of the tender document with full understanding of its implications.
- 1.3 The scope of work shall include Supply, Installation, Commissioning, & Satisfactory Demonstration. This will also include testing, packing, transportation, scheduling of transportation, transit insurance, delivery at sites, unloading, storage, job site storage, insurance, installation and any other services associated with the delivery of the equipment and materials providing warranty of services and operation and maintenance of other related equipment/items required for complete installation. The successful bidder will assume full responsibility of the complete system until final acceptance.
- 1.4 It will be imperative on each bidder to fully acquaint himself with all the local conditions and factors which would have any effect on the performance of the System. No request for the change of price, or time, schedule of delivery of stores shall be entertained after the purchase on account of any local condition or factor.
- 1.5 The bidders may have a survey including a site visit before furnishing the quotations. They have to apply for permission in this regard to the Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga. The

Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga will give such permission in writing, but the expenses, in connection with the visit and surveys etc., shall be borne by the bidders themselves.

- 1.6 The bidders will not form a part of the cartel and put in supporting quotations for some other company. This will debar the company for participating in other tenders floated or to be floated in by the purchaser. The authorities can compare the prices of other Bidders L2, L3 etc. also with the prices quoted in other tenders for same products and in case of discrepancy suitable action will be initiated.
- 1.7 No Gratification Clause: The bidders will give an undertaking that they will not try to gratify any person or use any other unfair means involved in the purchase of the quoted equipment. This will also debar the company for participating in other tenders floated or to be floated in by the purchaser and suitable action will be initiated against such defaulters.
- 1.8 Non Blacklisting Certificate: All the bidders will give an undertaking on non judicial Stamp paper duly attested / self attested that neither they nor their principals or the manufacturers have been blacklisted by any State / Central Government Departments/other organizations.
- 1.9 The bidders shall also be required to submit the copies of PAN and income tax returns for the last three year along with the copy of TIN/ copy of registration of their firms with appropriate authority.
- 1.10 All the correspondences shall be addressed to the Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga.
- 1.11 The Bid Documents are not transferable and the cost of the documents is not refundable under any circumstances.
- 1.12 Information regarding installations in Government & Premier institutions in India and satisfactory service and maintenance may be forwarded with all the details for verification

2. **Bid Security/Earnest Money**

- 2.1 Bid Security/EMD amount should be enclosed along with the Technical Bid for an amount mentioned in Schedule-A for each equipment in the shape of FDR/D.D. duly pledged in the name of “Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga”, failing which the tenders will

be out rightly rejected. Bid Security/EMD, if already deposited against other tenders, shall not be adjusted against this tender.

- 2.2 The "Bid Security/Earnest Money", in case of successful Bidders, shall be retained by the Purchaser, up-to a maximum period of One year from the date of opening of the Bids or till the finalization of the tender, whichever is later. The Bid security shall be refunded to the unsuccessful tenderers on their written request. No interest will be payable by the Purchaser on the Bid Security/EMD.
- 2.3 The Bid Security/Earnest Money shall be forfeited;
- a) If a Bidder withdraws his bid during the period of bid validity specified by the Bidder in the Bid; or
- b) In the case of the finally selected Bidder, if the Bidder fails;
- i) to sign the Contract in accordance with Clause 13; or
- ii) if, at any stage, any of the information/declaration is found false.
- 2.4 Bid security/Earnest Money in respect of the finally selected Bidder(s) will be discharged upon the Bidder(s) executing the Contract, and furnishing the Performance Guarantee, pursuant to Clause-5.8.

3. Bidder's Qualification

The "Bidder" as used in the tender document shall mean one who has signed the Bid Form. The Bidder may be the manufacturer of the equipment/machinery/material for which prices are quoted on the Price Schedule or his duly authorized representatives, in which case, he shall submit a certificate of authority as per **Annexure- B.**

4. Procurement and Submission of Tender Document

- 4.1 The non-transferable Tender Document will be sold at counter on payment of tender fee of Rs. 500/- (Rupees Five Hundred only non refundable) through cash or MO/TMO or demand draft payable at Shimla drawn in favour of the "Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga.
- 4.2 The non-transferable tender document can be obtained from the Office of Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga any working day 10.00 AM to 05.00 PM or can be download from DFS website **<http://www.himachal.gov.in/home/forensics>**.
- 4.3 The sealed bids will be accepted upto 18.06.2018 till 11.30 a.m. in the office of the Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga

- 4.4 The Technical Bids will be opened on 18.06.2018 at 12.30 p.m. in the office of the Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga. The bidders or their authorized representatives may present, if they so desire.
- 4.5 After evaluation of the Technical Bids and the technical presentation, the short listed bidders will be intimated accordingly.
- 4.6 The Financial bids of the short listed bidders will be opened in the Office of the Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga in the presence of prospective bidders/their authorized representatives, if any. (The date of opening of financial bids will be communicated to the technically successful bidders separately).

Note: - The forwarding letter as at **Annexure C** and other relevant documents as per check list duly signed should invariably be returned alongwith the quotation furnished, failing which the tender shall be rejected.

5. **Bid Requirements**

- 5.1 The Directorate invites two part Bids from eligible suppliers/bidders. The two part bid shall consist of Part-I Technical Bid and Part-II Financial Bid. Technical and Financial Bids for each Machinery/Equipment at Annexure-A should be submitted in two separate sealed envelopes super scribed “Technical Bid” and “Financial Bid” respectively. The technical bid would be opened first. The Financial bid would be opened only in the case of those bidders who qualify and meet requisite parameters for technical evaluation. Further the
- a) Technical Bid shall comprise the following and to be submitted alongwith following documents-
- i) Manufacturers' Authorization Form (Annexure -B)
 - ii) Forwarding letter (Annexure-C)
 - iii) Bidders particulars (Annexure-E)
 - iv) Bid Form (Annexure -F)
 - v) Earnest Money Deposit
 - vi) Proforma of Guarantee for supply of spares during the post warranty period (Annexure -G)
 - vii) Bidder's profile (Annexure-H)
 - viii) Any other certificates/undertaking as per check list
- b) Financial Bid in one cover. (**Annexure-D**). Separate Financial Bid shall be submitted in respect of each equipment.

- 5.2 Bidders are required to submit all relevant documents as per check list, brochures, authority letters etc. with the technical offer of the concerned equipment and separate sealed envelope for each equipment should be submitted.
- 5.3 Both the Technical Bid cover and Financial Bid cover prepared as above are to be kept in a single sealed cover super-scribed with Tender Number.
- 5.4 The cover thus prepared should also indicate clearly the name and address of the Bidder.
- 5.5 Each copy of the tender should be a complete document and should be bound as a volume. Different copies must be bound separately.
- 5.6 The sealed cover as mentioned at Clause 5.3 above shall be deposited with the Director, Directorate of Forensic Science, Himachal Pradesh, Shimla Hills, Junga Distt. Shimla-171218.
- 5.7 The Bidder must quote for the equipment with all items and quantities as listed in Annexure-A.
- 5.8 Bids not accompanied by EMD and Bids from representatives without letter of Authority from the manufacturers will be summarily rejected.
- 5.9 Telex/Fax bids, bids received through e-mail and incomplete bids will be summarily rejected.
- 5.10 Bidders should enclose, alongwith the Technical Bid of their offers, the full details including proposed configuration of offers with full documentation, descriptive literature/leaflets supplementing the description and point out any special feature of their system. All documentation is required to be in English.
- 5.11 The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the bid.
- 5.12 All pages of the Bid being submitted must be signed
- 5.13 All information in the offer must be in English. Information in any other language must be accompanied by its authenticated translation in English. Failure to comply with this may render the offer liable to be rejected. In the event of any discrepancy between the offer in a language other than English and its English translation, the English translation will prevail.
- 5.14 The bidder must give an undertaking that the offered equipment's have not been supplied anywhere at a less rate than offered rate in this tender.

- 5.15 The bidder must submit the list of installation of similar nature of equipment's and also submit the copy of latest supply order alongwith satisfactory performance report.

6. Period of Validity of Bids

Bids shall remain valid for at least one year from the date of bid opening (price bid) prescribed by the Purchaser unless otherwise prescribed in other terms and conditions of this tender document. The Purchaser may reject a bid valid for a shorter period.

7. Purchaser's Right to accept any Bid and to reject any or all bids

The Purchaser reserves the right to accept any bid and to annul the tender process and reject all bids at any time, without assigning any reason, prior to award of Contract, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the Purchaser's action.

8. Opening of Bids by Purchaser

- 8.1 The bids will be opened in the presence of Bidders/representatives who choose to attend on the scheduled date and time as mentioned. The Bidders/ representatives who are present shall sign a register evidencing their attendance. The Bidder's representatives shall furnish letter of authority from their principal to attend the bid opening. Financial bids of only those Bidders, whose bids are found technically suitable/qualified (after the presentation, demonstration etc., if any) will be opened. The decision of the sub-committee on technical suitability shall be final and shall not be open for discussion.

The bidders who do not qualify the technical evaluation shall be informed separately and their EMD and unopened financial bid shall be returned after award of the contract.

9. Scrutiny of Bids

- 9.1 The Directorate will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required EMD has been furnished, whether the documents have been properly signed, and whether the bids are generally in order.

The institute may waive any minor infirmity, nonconformity or irregularity in a bid that does not constitute a material deviation and that does not prejudice or affect the relative ranking of any Bidder as a result of the technical and financial evaluation.

- 9.2 Prior to the detailed evaluation, the institute will determine whether each Bid is acceptable qualitatively, is generally complete and is substantially responsive to the Bid Documents. For the purposes of this determination, a substantially responsive Bid is one that conforms to all the terms, conditions and specifications of the Bid Documents without material deviations, objections, conditional ties or reservations. A material deviation, objection, conditionality or reservation is one (i) that affects in any substantial way the scope, quality of performance of the Contract; (ii) that limits in any substantial way and /or is inconsistent with the Bid Documents or the college's rights or the successful Bidder's obligations under the Contract; or (iii) whose rectification would unfairly affect the competitive position of other Bidder's who are presenting substantially responsive Bids.
- 9.3 Arithmetical errors, if any, will be rectified on the following basis: If there is a discrepancy between the unit price and the total unit price as declared in the Price Schedule the unit price shall prevail and the total price shall be corrected. If there is a discrepancy between words and figures, the amount in words will prevail. If the supplier does not accept the correction of the errors, its bid will be rejected.

10. Price Bid

The prices may be quoted in **INR** only for Indian Products and may quote in foreign currency for imported products. All prices mentioned should be FOR destination at Directorate of Forensics Services, Himachal Pradesh, RFSL Dharamsala or RFSL Mandi. Prices shall be quoted separately for each equipment and in a separate envelope. The bidders are required to quote the following prices:

- a) Cost of core equipment including accessories as detailed in the specifications with 3 years warranty;
- b) Cost of turnkey job, if required in the technical specifications.
- c) Buyback offer wherever applicable.
- d) Cost of Consumables wherever applicable.

The price comparison shall be made on the basis of cost of main machinery/equipment/material alongwith its accessories, cost of Turnkey job and buyback offer and cost of consumables, wherever applicable.

- 10.1 The bidder shall indicate the prices on prescribed PRICE BID PROFORMA at **Annexure-D** of the tender document. The Proforma should be duly signed & sealed by their authorized signatory/ies. Financial Bids not given in Proforma will be rejected out rightly.
- 10.2 The prices of machinery/equipment quoted by the Bidder and accepted by Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga shall hold good till the completion of the works or satisfactory installation of

Machinery/equipment and no additional claims will be admissible on account of any price variation or fluctuation in market rates.

- 10.3 Payments made consequent to any notified change in sales tax and other statutory levies (both increase and decrease) shall be to the Purchaser's account. For such claims of variation, the Bidder shall produce the Government notification as documentary evidence. Price variation due to any other cause shall be on Bidder's account.
- 10.4 The finally selected Bidder will have to apply to the proper Government Authority for grant of requisite License for such items as required and the purchaser will only tender such assistance, as considered necessary.
- 10.5 The firm has to provide the break-up of expenditure of different quoted items as well as total expenditure clearly for the whole items.
- 10.6 Excise/Custom Duty, VAT, GST, Entry Tax and any other levy/surcharge in any shape or by whatever nomenclature may be included in the quoted amount unless it is specially mentioned separately.
- 10.7 The warranty charges shall not be quoted separately otherwise the offer shall be summarily rejected.

11. Purchaser's Right to Vary Quantities at the time of Award

The Purchaser reserves the right to vary the quantities and/or services.

12. Negotiation/Award of Contract

Prior to the expiry of the period of bid validity, the Purchaser will notify the finally selected Bidder(s) in writing by registered letter or by cable or telex or fax, to be confirmed in writing by registered letter or by Hand in person, that its bid has been accepted. If need for extension of the bid validity period arises, it should be extended by mutual agreement. Before the award of contract, the Directorate may hold negotiations with the bidder, whose bid has been determined to be substantially responsive to the bid documents and whose offers are lowest one. The aim is to reach agreement on all points and sign a contract.

13. Signing of Contract

- 13.1 At the same time as the Purchaser notifies the finally selected Bidder(s) that its bid has been accepted, the finally selected Bidder(s) shall collect the supply order, agreement/ Contract proforma from the office of the Director, Directorate of Forensics Services, Himachal Pradesh, Shimla Hills, Junga.
- 13.2 Without prejudice to any legal remedy, failure of the finally selected Bidder(s) to comply with the requirement of Clause 2.3 (a) or Clause 2.3 (b) shall constitute sufficient grounds for the annulment of the award and forfeiture of the EMD, in

which event the Purchaser may make the award to the next lowest evaluated Bidder or call for fresh bids.

14. Payment:

Payment of machinery/equipment will be released in one installment as under:-

- 100% after the satisfactory installation & functioning of the Machinery/Equipment/material in the Lab/department and receiving of certificate to that effect from the concerned division/Lab.

15. Other Terms and Conditions of Tendering Firms

15.1 Printed terms and conditions to the Bidder will not be considered as forming part of their Bids. In case terms and conditions of the contract applicable to this invitation of tender are not acceptable to any Bidder, he should clearly specify deviation in his Bid.

16. Inspection and Tests

The Purchaser shall have the right to inspect and/or test the machinery/equipment for its conformity with the given Specifications.

16.1 In case any inspected or tested equipments fail to conform to the specifications, the Purchaser may reject them and the supplier shall either replace the rejected machinery/equipment's or make all alterations necessary to meet specification requirements free of cost to the Purchaser.

16.2 The supplier shall provide installation and standard tests for the individual equipment before the delivery of the system at site.

16.3 The supplier shall test each individual equipment and the complete system after installation at site and prepare a test report. This shall be compared with the factory test report to ensure that there is no deterioration in the equipment parameters during storage, transportation and installation.

16.4 Leaflets and literature should invariably be attached for ready references alongwith complete documentation of all the measurements conducted during installation period which shall be submitted by the supplier for future reference.

16.5 The technical problems faced during installation, testing and commissioning period and their solutions shall be submitted by the supplier at the time of handing over the completed works.

16.6 For the purpose of taking over the equipment/system supplied pursuant to this contract, an acceptance test shall be carried out at the Purchaser/Consignees

destination site. The equipment which meets the acceptance test shall only be accepted by the Purchaser.

16.7 (a) Acceptance Test at site shall be conducted of individual equipment and complete system to ensure that individual equipment and complete system meets the technical specifications and other operational and technical requirements of tender.

(b) The Purchaser shall have the right to reject any individual equipment or complete system, if in its opinion the same does not meet technical specifications, operational or technical requirements. The decision of the purchaser in this regard shall be final.

(c) The delivery, installation or commissioning shall not be deemed to have been completed unless all the equipments and systems are accepted by the purchaser.

18. Warranty/CMC (AFTER SALES SERVICES)

18.1 The equipment shall be quoted with 3 years warranty. The warranty shall also cover the accessories supplied with the main equipment. However, it shall be noted that the warranty charges shall not be quoted separately otherwise the offer shall be summarily rejected. CMC shall be applicable to the post warranty period for 5 years and shall be quoted on yearly basis.

18.2 Incremental Cost (if any) for up-gradation, if required, should form part of the contract for the Warranty and Post Warranty period.

18.3 The Supplier (manufacturer) shall set-up a maintenance base to provide maintenance service, of the entire system being offered, at short notice during the warranty and post warranty period. The technical maintenance personnel of the supplier, responsible for supervision and maintenance, shall be available to reach the site(s) within 48 hours' notice.

18.4 If the performance of any individual equipment or system is not satisfactory, the same shall be replaced by the supplier free of cost.

18.5 If it is found that to meet the performance criteria, any extra equipment is required the same will be provided free of cost by the supplier.

18.6 Any lacuna or lacunae noticed in the functioning of the installation as a result of any design feature shall be rectified by the supplier free of cost.

18.7 The Supplier shall fully associate the engineers and technicians of the Institute during installation, testing, commissioning, operation and maintenance period.

18.8 The bidder shall attach an undertaking on affidavit from the original manufacturer that the AMC after warranty period shall be provided by the manufacturer OR his sole All India distributor directly on the rates and terms finalized with the

bidder. The manufacturer shall be liable for the aforesaid service in case the dealership is changed/back out.

19. Spare Parts

- 19.1 The Bidder will undertake that supplies of necessary maintenance equipment and spare parts will be made available for all items/equipments and for the complete system for at least twelve years on a continuing basis. An undertaking in this regard should be made available from the original manufacturer. However, this does not relieve the supplier of any warranty obligations under the Contract.
- 19.2 The Bidder shall include in his tender, the details of essential spares, and their quantity and unit prices as per schedule of requirements.
- 19.3 In addition to the essential spares, Bidder shall indicate additional recommended quantities of spares for efficient maintenance of the equipment and the systems for a period of 9 years, after the completion of warranty period, to ensure that the quality and reliability objective is achieved. The details on which unit price and the total cost or recommended spares is based shall be included in the tender as an option. However, the cost of such recommended spares shall not be considered for tender evaluation.

20. Previous Installations

- 20.1 The names and address of the institutions/hospitals where the supplier has already installed/supplied the equipment indicating the dates of installations may be given (in India and abroad). He should also attach performance certificates to indicate his prompt after sales service.
- 20.2 On site functional assessment of the similar installation and equipment of the short listed Bidders will be undertaken, if necessary, by the Committee duly constituted by the Directorate.

21. Delivery, Installation and Commissioning

- 21.1 Delivery of the goods at the Institute premises shall be completed by the Supplier within 08-12 weeks from the date of Supply Order.
- 21.2 The installation, testing and commissioning of the proposed system shall be completed within 12 weeks from the date of Supply Order, failing which necessary action as deemed fit under rules, will be taken against the defaulter.

22. Site Preparation

- 22.1 The site for installation of the equipment shall be provided by the purchaser as per the required specification and environmental conditions before the installation of System/equipment/machinery.

22.2 Any civil/electrical work or other related works if specified/detailed in the technical specification shall be prepared by the supplier keeping in view the actual condition of site.

23. Incidental Services

23.1 The supplier is required to provide at free of cost to purchaser all hardware and software up gradation from time to time, during warranty and CMC period.

23.2 Further, any bugs/shortcomings detected by the purchaser/user as well as the supplier himself shall be rectified at free of cost to purchaser even beyond warranty period

25. Arbitration

Disputes, if any, shall be subjected to the sole arbitration of Principal Secretary/Secretary (Home) to the Government of Himachal Pradesh, whose decision shall be final and binding on the parties.

26. Jurisdiction

The courts at Shimla will have the jurisdiction for trial of any matter, dispute or reference between the parties arising out of the contract. It is specifically provided that no court outside and other than Courts at Shimla shall have jurisdiction in the matter.

27. Force Majeure

Any failure of omission or commission to carry out the provisions of the contract by the supplier shall not give rise to any claim by either of the party to contract, if such failure of omission or commission arises from an act of God, which shall include all acts of natural calamities such as fire, flood, earthquake, hurricane or any pestilence or from civil strikes, compliance with any stature and/or regulation of the Government, lockouts and strikes, riots, embargo or from any political or other reasons beyond the supplier's own control including war (Whether declared or not) civil war or state or insurrection, provided that notice or the occurrence of any event by either party to the other shall be given within two weeks from the date of occurrence of such an event which could be attributed to Force Majeure conditions.

28. Termination for default

The purchaser may without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, terminate the contract in whole or in part.

i) If the supplier fails to deliver or install system within the time period(s) specified in the contract, OR

ii) If the supplier fails to perform any other obligation(s) under the contract.

29. Termination for Insolvency

The purchaser may at any time terminate the contract by giving written notice to the supplier, without compensation to the suppliers, if the supplier becomes bankrupts or otherwise insolvent (which shall be a breach of the contract on the part of the supplier), provided such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

30. Termination for Convenience

The purchaser may by written notice sent to the supplier terminate the contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience.

31. Up time guarantee:

The firm should provide uptime guarantee of 95%.

32. Downtime penalty Clause

32.1 During the comprehensive warranty period, the guarantee uptime as prescribed in Tender document/technical specification shall have to be ensured otherwise the penalty as specified shall be enforced. No discount will be given on account of public holidays/Sundays. The vendor must undertake to supply all spares for optimal upkeep of the equipment for at least Ten Years after handing over the unit to the Institute.

If accessories/other attachment of the system are procured from the third party, in such case the responsibility to keep the items/equipment's in working condition shall be the sole responsibility of the vendor and the bidder itself will have to sign the CMC with the Institute if required.

32.2 The principals or their agents are required to submit a certificate that they have satisfactory service arrangements and fully trained staff available to support the uptime guarantee.

33. PRICE FALL CLAUSE

The offer of rates by the tenderer will be subject to the price fall clause i.e. if any item is offered at a lower rate by the tenderer in any other State/Place in India to any other person/Org./Institution, he shall forthwith notify such reduction or sale to the Director, Directorate of Forensic Science, Himachal Pradesh, Shimla Hills, Junga and the price payable for the Stores supplied to Directorate of Forensics

Services after the date of coming into force the such reduction or sale, shall stand correspondingly reduced even to Directorate of Forensics Services.

- 34.** The supplier shall furnish the following certificate alongwith each bill for payment for supplies made against in Rate Contract Tender.

“I/We certify that the Stores of description identical to the Stores supplied to the Government under the contract against Tender herein have not been offered/sold by me/us to any other person/organization/Institution upto date of bill/the date of completion of supplies against all supply orders placed during the currency of the tender/rate contract at the price lower than that of prices offered to the institute UNDER THIS CONTRACT/AGAINST TENDER”.

The bidders must attach copies of their existing rate contracts, if any, with DGS&D or any other State Government/Institution.

NOTE :- BIDDER must go through these terms and conditions very carefully and put his signature alongwith stamp in token of acceptance of these terms and conditions. It shall also be noted that any further change in the tender documents shall be intimated/published only through website of this institute.

Director,
Directorate of Forensics Services,
Himachal Pradesh, Shimla Hills, Junga

CHECK List duly filled in to be attached with the Technical Bid

S.N.	Particulars	
1.	Undertaking for No gratification as per clause 1.7	Yes/No
2.	Non-blacklisting certificate as per Clause 1.8	Yes/No
3.	Undertaking on affidavit from the original manufacture as per Clause 18.8	Yes/No
4.	Undertaking for the supply of spare part as per clause 19.1	Yes/No
5.	Whether a list of institution/organizations where your firm has supplied this item recently, is attached alongwith satisfactory performance certificate from those institution/ organizations. As per clause 20	Yes/No
6.	Certificate of having satisfactory service arrangement and fully trained staff as per clause 32.2	Yes/No
7.	In case you are manufacturer, have you enclosed the certificate?	Yes/No
8.	Whether the prices has been quoted on the prescribed proforma.	Yes/No
9.	Whether all the undertakings as required in the tender document are enclosed	Yes/No
8.	Whether EMD as asked has been attached.	Yes/No
10.	Whether Tender Document duly signed by the authorized signatory attached.	Yes/No
11.	Whether the technical specification of the material are attached.	Yes/No
12.	PAN and copies of Income Tax Returns for the last three years.	Yes/No
13.	Copies of TIN issued/certificate of registration.	Yes/No
14.	Undertaking for supply of spare part during the subsequent twelve years(form G)	Yes/No
15.	Any other certificate/undertaking as prescribed in the tender	Yes/No

Authorized Signatory:

Name of the firm/bidder:

To be enclosed with Technical Bid

ANNEXURE-B

PROFORMA FOR AUTHORITY FROM MANUFACTURERS

No.....

Dated.....

To,
Director,
Directorate of Forensics Services,
Himachal Pradesh, Shimla Hills, Junga

Dear Sir,

Sub: Tender No.....

We..... an established and reputed manufacturers of
having factories at.....and office at M/s.....

(Name and Address of the Authorized representative) hereby authorise to represent us, to tender, negotiate and conclude the contract on our behalf with you against Tender no.....

Yours faithfully,

Signature and seal

Name.....

For & on behalf of M/s

.....

(Name of Manufacturers)

To be enclosed with Technical Bid

ANNEXURE-H

BIDDER PROFILE

(A) General Information

(i) Location of Corporate Headquarters

(ii) Date and Country of Incorporation

(iii) Manufacturing facility(ies)

Location

Size

Capacity

(iv) No. of service Facilities in India

Location

Strength

Area covered

(v) Average yearly turnover for last three years

(Attach copy of proof)

(vi) Geographical Distribution of the supplier

No. of offices

Locations

Staff Strength

(vii) Total No. of installations of the system offered

(viii) No. of employees

Total No.

Manufacturing

R&D

Hardware Maintenance

Software

Any Other(Pl. Specify)

(B). Reference of Major installation with similar products

(Attach documents in support, if available)

Customer Name, Address Product Description,

Telephone/Fax No.

Signature

Name

Designation

Company

Company Seal

Date

To be enclosed with Technical Bid

ANNEXURE-F

BID FORM

Dated:

To,

Sir,

Having examined the Bidding Documents of Tender No. _____
undersigned offer to supply, install, commission, operate
maintain _____ and we undertake, if our bid is accepted, to
complete delivery of all the items specified in the contract
within _____ weeks calculated from the date of receipt of your
Notification of Award and to complete the installation, testing
commissioning..... We also undertake to supply the CMC and consumables
on the rates offered/negotiated (in case our bid is accepted) for the entire period of
_____ years from the date of satisfactory installation.

Signature and Seal

(In the capacity of)
Only Authorized to sign bid
for and on behalf
of.....

To be enclosed with Technical Bid

ANNEXURE-G

**PROFORMA OF GUARANTEE FOR SUPPLY OF SPARES DURING POST
WARRANTY PERIOD**

To

Dear Sir,

In consideration of the (hereinafter referred to as "Purchaser" which expression shall unless repugnant to the context or meaning thereof include its successors, administrators and assignees) having awarded to M/s..... with its Registered/Head office at (hereinafter referred to as the "Supplier" which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators, executors and assignees), a contract by issue of the Purchaser's letter of Award no..... dated entering into a formal contract to that effect with the Purchaser on vide agreement dated..... (hereinafter referred to as the contract).

We the supplier hereby give a guarantee for the supply of all necessary spares demanded for the routine and emergency maintenance of being supplied by us to for a period of not less than _____ years after the warranty period of 3 years and life time spares thereafter in case asked for by the purchaser.

We further clarify that for the first _____ years i.e. warranty period of _____ years, we are covered by the warranty clause as mentioned. For the remaining period of _____ Years and thereafter for the life time, a detailed list of spares will be supplied to the purchaser for the purpose of enabling him to decide spares needed for routine and emergency maintenance.

Dated..... day of.....20.....

Witness :

(Name of manufacturers)

Signature and Seal

(Signature)

Name :

For & on behalf of M/s

PRICE BID PROFORMA

ANNEXURE-D

Sr. No.	Name of the equipment	Price Quoted
1.	Cost of Core Equipment. (Manufacturer/model/ make etc be specified) including all accessories as required in the technical specification with 3 years warranty.	
2.	Taxes/Duties :-	
	i) Custom Duties	
	ii) CST/VAT/GST	
	iii) Service Tax	
	iv) Entry Tax	
	v) Others(Pl. specify)	
3.	Cost of Turn Key Job if any	
4.	Less : Buy back offer, wherever applicable.	
5.	Net Price	

It is certified that the cost of equipment and reagents shown above, has included all taxes/ duties etc. and nothing above shall be charged over and above this cost.

Authorized Signatory:

Name of the firm/bidder:

To be enclosed with Technical Bid

ANNEXURE-E

BIDDER PARTICULARS

Bidder Serial Number Allotted on Tender Document: _____

1. Name of the Bidder :
2. Address of the Bidder :
3. Name of the Manufacturer (s) :
4. Address(es) of the Manufacturer :
5. Name and address of the person :

To whom all references shall be Made regarding this tender inquiry.

Telephone :

Telex :

Fax :

e-mail address :

Witness :

Signature

Signature

Name

Name

Address

Designation

Company

Date

Date

Company Seal

Technical Specifications

HIGH END FORENSIC WORKSTATION

- Intel i7 Processor
- Chip set and Motherboard- Intel C-602 chipset or better
- RAM- 64 GB DDR4/5 or above expandable to 128 GB
- HDD- 01 TB upgradable to 02 TB or better
- Sata Controller RAID 0, 1
- Graphic Card- NVIDIA (4GB) or higher.
- Optical Drive- DVD R/W Combo Drive.
- Monitor- 24” LED or better
- Windows 10 professional 64 bit or higher version.
- Genuine MS Office Professional latest version pre-loaded.
- USB Ports : 07 numbers (to support USB 2.0 and 3.0)
- Key board and optical mouse.
- Write Blocker-Integrated Write Blocker for IDE, SATA, USB, SAS
- Multiple Write-Blocked Tray/Tray less docks for suspect drive imaging.

NOTE:

1. System should have at least three-year standard warranty.
2. All the modules should have GLP and GMP features like early maintenance feedback for continuous tracking of instrument.
3. Maintenance spares for fourth and fifth year after warranty to be quoted for each equipment.
4. On Site Commissioning and training of instrument for staff.
5. The Vendor should provide technical compliance table addressing all the technical specifications, point by point supported with printed catalogue/literature.

Technical Specifications

BELKASOFT EVIDENCE CENTER

- Should support FAT, exFAT, NTFS, HFS, HFS+, ext2, ext3, ext4, YAFFS, YAFFS2 file systems.
- Should support t various Forensic Image Formats like EnCase, L01/Lx01, FTK, DD, SMART, X-Ways, Atola, and DMG.
- Should support analysis of virtual machines like VMWare, Virtual PC, Virtual Box, XenServer etc.,
- Should support analysis of various Mobile OS (iOS (iPhone/iPad), Android, Windows Phone 8/8.1, Blackberry) logical and physical backups.
- Should support t analysis of various artifacts from Windows, MAC, Unix based Oss.
- Should support parsing of vivid social networking app, instant messages and peer to peer data parsing.
- Should support to generate customized reports.
- Can be used as an independent tool or as an add on tool to EnCase.

NOTE:

- Bidder should provide online technical support as and when required.
- Provide basic training at the time of installation and advanced training in two stages through a certified trainer.
- System should have at least three-year standard warranty.
- On Site Commissioning and training of instrument for staff.
- The Vendor should provide technical compliance table addressing all the technical specifications, point by point supported with printed catalogue/literature.

Technical Specifications

GOR GOYLE

- Network file storage sharing, SMB, CIFS
- VPN server and VPN client
- Tor server and Tor client
- Advertisement blocking
- Wifi scheduled on/off
- Bandwidth monitoring
- Quotas, limits and bandwidth throttling
- Quality of service (QoS) with active congestion control
- Website blacklisting by hostname or IP address

NOTE:

- Bidder should provide online technical support as and when required.
- Provide basic training at the time of installation and advanced training in two stages through a certified trainer.
- System should have at least three-year standard warranty.
- On Site Commissioning and training of instrument for staff.
- The Vendor should provide technical compliance table addressing all the technical specifications, point by point supported with printed catalogue/literature.

Technical Specifications

ENCASE FORENSIC V.8 WITH ENCASE MOBILE INVESTIGATOR

1. Should support Preview of suspect media.
2. Should support in acquiring data from various types of storage media.
3. Should support acquiring data in multisession.
4. Should support various operating systems viz., Windows, Linux, Unix, Sun Solaris, Macintosh, Apple's iOS, Android OS, Blackberry OS, HP's Palm OS, Nokia Symbion, Windows Mobile OS etc.
5. Should support automated processing of evidence with capability to indexing, auto de-NISTing, file signature analysis, hash analysis, Protected File Analysis, Expand compound files, File parser for Email (PST, NSF, DBX, EDB, AOL, MBOX), extract internet artifacts, time line analysis, System Info Parser, I M Parser (AOL, N4SN, Yahoo), File Carver, Windows Event Log Parser, Windows Artefact Parser, Unix Login, Linux Syslog Parser, etc.
6. Should support decryption of disks, volumes, folders and files of the suspected media having various types of encryption.
7. Should support custom programmes for processing of data.
8. Should support various file formats for viewing the data.
9. Should support iOS Physical image analysis.
10. Should support 64 bit systems.

NOTE:

- Bidder should provide online technical support as and when required.
- Provide basic training at the time of installation and advanced training in two stages through a certified trainer.
- System should have at least three-year standard warranty.
- On Site Commissioning and training of instrument for staff.
- The Vendor should provide technical compliance table addressing all the technical specifications, point by point supported with printed catalogue/literature.

Technical Specifications

X1 Social Discovery

- Data collection and indexing from different social media streams, linked content and websites
- Should perform broad, unified searches across multiple accounts, social media streams and websites from a single interface
- Should support to generate customized reports

NOTE:

- Bidder should provide online technical support as and when required.
- Provide basic training at the time of installation and advanced training in two stages through a certified trainer.
- System should have at least three-year standard warranty.
- On Site Commissioning and training of instrument for staff.
- The Vendor should provide technical compliance table addressing all the technical specifications, point by point supported with printed catalogue/literature.

Technical Specifications

GPS FORENSIC TOOL KIT

1. Should support over 3500 different profiles of devices.
2. Acquisition via logical, physical, file import and flash memory decodes.
3. Create custom reports in HTML, XML, Word, Excel and pdf format
4. Online/offline mapping with annotation tools
5. Native hex, strings, XML and SQLite data viewers
6. Export data in common format such as CSV, TXT, XLSX, XML, KML, KMZ or GDB
7. Built-in analytical report for geo locations, common activity location and time
8. Robust search function: keywords, hash value, file type and geo location.

NOTE:

- Bidder should provide online technical support as and when required.
- Provide basic training at the time of installation and advanced training in two stages through a certified trainer.
- System should have at least three-year standard warranty.
- On Site Commissioning and training of instrument for staff.
- The Vendor should provide technical compliance table addressing all the technical specifications, point by point supported with printed catalogue/literature.

Technical Specifications

OXYGEN/FORENSIC DETECTIVE MOBILE EDIT

1. Software based solution for the analysis of vivid Mobile phones running on Android, iOS, Windows and custom build OSs.
2. Should support locks screen bypass and Screen Lock disabler.
3. Should support acquisition of locked phones.
4. Should support data acquisition and analysis from drones.
5. Should support non- encrypted and encrypted backup parsing.
6. Should support analysis and parsing of data from various mobile artifacts.
7. Should support data acquisition and analysis from SIM cards.
8. Should support data acquisition and analysis from Memory cards.
9. Should support data acquisition and analysis from expandable memory of mobile phones.
10. Should support pulling the data from cloud resources of mobile phones and analysis.
11. Should support Call Data Analysis.
12. Should support with vivid data cables for various mobile phones.
13. Should support data acquisition and analysis from popular chipset manufacturers.
14. Should support to generate customized reports.

NOTE:

- Bidder should provide online technical support as and when required.
- Provide basic training at the time of installation and advanced training in two stages through a certified trainer.
- System should have at least three-year standard warranty.
- On Site Commissioning and training of instrument for staff.
- The Vendor should provide technical compliance table addressing all the technical specifications, point by point supported with printed catalogue/literature.